



## SGUP-CT Microsoft Tech Programs FAQs

(Updated as of Jan 7<sup>th</sup>)

### Application Process

- **Will the scores for the logic test/technical assessment will be considered for the application of the program?**

Yes, the logic test/technical assessment will be used to measure a portion of total score for the application process.
- **I had some issues with a step in the application, can I go back and retake that step?**

You will have to restart the application process by using a different email address.
- **When is the application deadline?**

The closing application date is 31st Jan 2021.
- **What is the eligibility requirement for the program?**

Singaporean Citizens and Permanent Residents aged 21 to 60 years. This excludes 2019 or 2020 graduates from ITE, Polytechnics, Universities, and other educational institutions (from private universities as well as overseas institutions).
- **Is prior experience or technical knowledge is required to enrol for the program?**

No prior experience is needed though you would have to complete and pass the application process, which includes a logic test, technical assessment, and an interview.
- **Will there be another intake after the March 2021 cohort?**

Not expected at the moment, however if there are any updates, please stay tuned to our website, <http://getreadysg.generation.org/>
- **How will I know that I was selected for the training? Is there any email confirmation that I will receive?**

Yes, you will receive an email confirmation within 8-10 working days after you complete the entire process of the application and your offer will be confirmed through an enrollment email from Temasek Polytechnic.
- **How do I get Basic skills of Python programming to apply for the SGUP-CT Microsoft Cloud Support and DevOps and/or Business Intelligence and Data Analyst?**

To gain your basic skills/understanding of Python programming, we recommend you follow the instructions by completing the FREE Udacity Introduction to Python Programming [here](#).

- **What is the commencement date of the programs?**  
SGUP-CT Microsoft Cloud Support and DevOps: 22nd Mar 2021  
SGUP-CT Microsoft Full-Stack Developer: 24th Mar 2021  
SGUP-CT Microsoft Business Intelligence and Data Analyst: 29th Mar 2021

## **Curriculum and Certification**

- **What kind of certification will I receive after graduation? Will I receive a diploma or degree certificate?**  
You will receive a completion certificate after you have completed the training bootcamp and an overall completion certificate when you finish the entire SGUP-CT program. You will also have the option of pursuing Microsoft Learn certification. These courses are designed to help trainees acquire industry-relevant skills that can improve their employability. Trainees will receive a monthly training allowance for the duration of their training and apprenticeship to cover their basic expenses. Trainees will also receive career advisory and employment assistance in their search for relevant jobs that will utilize their newly acquired skills.

- **What types of Microsoft certification can I receive after graduation?**  
Microsoft Learn coursework is all free, however, the examination to get the certification is paid at a subsidized cost for one of the certifications (not included as part of the program). As Microsoft is one of our partners for the #GetReadySG initiative, our Curriculum team has curated Microsoft Learn pathways for the program.

SGUP-CT Microsoft Cloud Support and DevOps: Microsoft Azure Administrator

SGUP-CT Microsoft Full-Stack Developer: Microsoft Azure Fundamentals / Microsoft Azure Developer Associate (optional)

SGUP-CT Microsoft Business Intelligence and Data Analyst: Microsoft Azure Data Fundamentals / Microsoft Azure Data Engineer Associate (optional)

- **What is the course outline for all the programs?**  
You can refer to the course outline of the program on the website, <http://getreadysg.generation.org/>
- **How realistic is it that someone without formal education in related disciplines, be able to make it through this course?**  
We will cover relevant modules in the curriculum based on the employers' needs and provide as much support as we can with the help of our instructors and the peer support system. One of the mindsets that will be covered in the curriculum is, "persistence" and it is emphasized during the training bootcamp which allows learners to understand the importance of resilience.

- **Mid-way through the program, I realized that I am not able to cope or keep up with the pace of the program, will you be able to offer other options or resources that can help me bridge into the course offered in this program?**

We do provide extra resources for bridging and the learner can leverage these resources to keep up with the class. We also have instructors and peer support to encourage all learners in the bootcamp.

- **Do I need to attend the lessons in physical classrooms?**

Training bootcamp will be in blended format, (online + physical classroom sessions) delivered by Temasek Polytechnic with 3 months training bootcamp + 6 months apprenticeship with employer partners.

- **I do not know which tech course suits me. Which area of tech course should I focus on? How do we know which programs is for me?**

Not to worry, we understand that there are lots of programs to pick from. We would recommend that you have a go at our quiz [here](#) which should help you with deciding the best type of tech program for you and do your own research by doing free online courses as a way to self-discover.

- **Once I get selected for the programs, what kind of hardware materials do I need for the blended learning sessions?**

A laptop will be required for in-person sessions at Temasek Polytechnic and a desktop/laptop with audio/videocam is required for the remote sessions. See below for a detailed hardware/operative system requirements:

Minimum Hardware Requirements:

- 1.6 GHz or faster processor
- 1GB of RAM
- Free Disk Space 1GB or more

Operative System Requirements:

- OS X Yosemite or Higher
- Windows 7 (with .NET Framework 4.wr)
- Linux (Debian): Ubuntu Desktop 14.04, Debian 7
- Linux (Red Hat): Red Hat Enterprise Linux 7, CentOS 7, Fedora 23

## **SGUP-CT Microsoft Scheme**

- **What is the difference between the SGUP-CT and Hire and Train program?**

The difference between the two programs is that the SG United Mid-Career Pathways Program – Company Training (SGUP-CT) is a SkillsFuture program targeted at young professionals and mid-career job-seekers looking to gain in-demand digital skills and chart their careers in technology. The 9-month program consists of a 3-month job-role specific bootcamp which is designed in consultation with employer partners. The bootcamp is delivered in partnership with Temasek Polytechnic and is followed by a 6-month paid apprenticeship with an employer partner.

However, the Hire and Train is for fresh or mid-career professionals who wish to take on a full-time tech role and pursue training alongside work. After being selected by an employer partner, trainees will undergo a fully-paid 9-month on-the-job training, which includes instructor-led training, designed in consultation with the employer partners.

Both programs will also provide you with learning pathways that can lead to industry certification by Microsoft. Prior education or work experience in technology is not a requirement to apply for both programs. Upon completion of the 9-month program, trainees will have access to apply to full-time openings at their respective host companies or available additional placement assistance from Generation to apply for tech job openings across sectors.

- **Will trainees be allowed to switch SGUS/SGUP-CT courses within the same training provider or across programs with different training providers midway through the course? (Programs refer to SGUnited Mid-Career Pathways Program – Company Attachment, SGUnited Mid-Career Pathways Program – Company Training or SGUnited Skills Program)?**

Trainees are encouraged to continue with their current programs. The programs allow early exit without penalty only if trainees are successfully placed into a job or have secured a job on their own accord while undergoing training. Switching to other programs does not constitute as job placement, and trainees may be asked to return the course fee subsidy that they had received. In addition, in order to provide opportunities for as many Singaporeans and Permanent Residents as possible, individuals can only enrol in the SGUnited Skills Program or SGUnited Mid-Career Pathways Program – Company Training once. Click [here](#) for the info found on SkillsFuture Singapore's website.

- **Will trainees who have found employment midway through the course be able to continue with the course?**

Trainees should inform the training provider on any changes in employment status while undergoing training. Their training providers will assess and advise them on their suitability to continue with the course.

- **Will SSG allow trainees, who did not manage to find a job after completing a course, take up another course under the SGUnited Skills Program or SGUnited Mid-Career Pathways Program - Company Training?**

To provide opportunities for as many Singaporeans and Permanent Residents as possible, individuals can only enrol in the SGUnited Skills Program or SGUnited Mid-Career Pathways Program - Company Training once. SSG will review this position in line with the economic conditions. Individuals are strongly encouraged to select the courses based on career development needs with the aim of securing gainful employment. Individuals who require advice on the relevant skills training to undertake may sign up for one-to-one Skills and Training Advisory sessions via [mySkillsFuture.sg](http://mySkillsFuture.sg).

- **Will trainees be allowed to be on part-time employment or seek short term contractual work while on SGUnited Skills Program or SGUnited MidCareer Pathways Program – Company Training?**

The programs do not place any constraints on trainees' activities outside of training hours, including taking on part-time employment, as long as trainees continue to fulfil all training commitments which include minimum attendance requirements and the passing of assessments.

- **Can I switch to another SGUS/SGUP-CT if I realize the training is not suitable for me?**

To provide opportunities for as many Singaporeans and Permanent Residents as possible, individuals can only enrol in the SGUnited Skills Program or SGUnited Mid-Career Pathways Program - Company Training once. Individuals are strongly encouraged to select the courses based on career development needs with the aim of securing gainful employment.

- **I am already employed as a casual worker – only three hours a day, can I still apply for this course?**

Trainees are required to commit to full-time training over the program duration. Trainees are also supposed to meet 75% minimum attendance to be eligible for the Training Allowance.

- **What if I fail the program, any penalty?**

Trainees must fulfill minimum attendance requirements and pass the assessments to qualify for course fee subsidies. Trainees who are unable to meet these requirements may be asked to return the course fee subsidies that they have received.

- **Can I quit the training or drop off half-way if I can find a job?**

The training is conducted in a modular format so that participants have the flexibility to exit the program once they find jobs. The programs allow trainees to exit without penalty if they are successfully placed into a job or have secured a job on their own accord while undergoing training.

However, trainees who exit the program without a valid reason may be asked to return the course fee subsidy that they have received.

- **What are the conditions for the 1,500 SGD monthly allowance?**  
Trainees will only be eligible for training allowance for the months in which they attend training and meet the minimum attendance requirement. The training allowance will be discontinued once the trainee leaves the program, including early exit due to job placement.
- **Do trainees get a refund on nett fees due to dropping out of the course half-way?**  
Trainees will be refunded the nett fees paid for the unconsumed modules if they drop out of the course half-way. A module that is partially completed is considered consumed.
- **Will trainees, who drop out of the program midway, be penalized or required to refund the course fee subsidy?**  
The programs allow trainees to exit without penalty if they are successfully placed into a job or have secured a job on their own accord while undergoing training. However, trainees who exit the program without a valid reason may be asked to return the course fee subsidy that they have received.
- **Will trainees who have found employment midway through the course be able to continue with the course?**  
Trainees should inform the training provider on any changes in employment status while undergoing training. Their training providers will assess and advise them on their suitability to continue with the course

## **Employment / Placements**

- **Will Generation SG help graduates facilitate job placements or job assistance after successful completion of the program?**  
Yes, placement support will be provided.
- **What kind of jobs can I apply for once I have completed this course?**  
You can start work as entry-level junior full-stack developers, junior data engineers or cloud support developers.
- **What will the salary ranges of these jobs be? / What kind of income can I expect once I am certified?**  
The entry level salaries for the listed roles starting from \$3,000 – \$4,500 SGD.
- **Is there an option not to join host companies after the 9 months training?**  
Yes, you are free to do your own job search and get employed in other full-time tech related roles.
- **What does the apprenticeship entails?**  
Upon completion of the 3 months training bootcamp, you will commence your 6 months apprenticeship or on-the-job training component with our employer partners. This provides you an opportunity to apply the skills learned in the bootcamp, under the supervision and guidance of experts in the respective domain, while continuing to earn a training grant of up to \$1,500.